



Adjustment Factors for Cooperation

<i>Degree of Cooperation/Effort</i>	<i>Adjustment Factor</i>	<i>Circumstance</i>
Extraordinary	Downward adjustment of up to 25 percent	Violator exceeded the minimum requirements in returning to compliance or returned to compliance faster than requested.
Good Faith	No adjustment	Violator demonstrated a cooperative effort.
Recalcitrance	Upward adjustment of up to 25 percent	Violator failed to cooperate, delayed compliance, created unnecessary obstacles to achieving compliance, or the compliance submittal failed to meet requirements.
Refusal	Upward adjustment of 50 to 100 percent	Violator intentionally failed to return to compliance or to allow clean-up operations to take place. This does not include refusal to allow inspections.